WALL RECESSED ELECTRIC FIREPLACE

Model#: ■ EFR400 ■ EFR550 OWNER'S MANUAL

elcofire

BEYOND EXPECTATION



AC 220-240V 50Hz 1000-1200W

A WARNING

Read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

A CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, **make sure this manual accompanies this product**.



IMPORTANT SAFETY INFORMATION!

A WARNING

When using electrical appliances basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burning, do not touch hot surface. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 m from the front of the heater and keep them away from the sides and rear. In order to avoid overheating, do not cover the heater.
- Extreme caution is necessary when any heater is used near children or the infirm and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped damaged in any manner, return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- Indoor use only, do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tipped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not inset or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings many become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, or flammable liquids are used or stored.
- Use this heater only as describes in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- DANGER-HIGH Temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.
- Replacement of the lamps should be done only while the heater is disconnected from the supply circuit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

Preparation

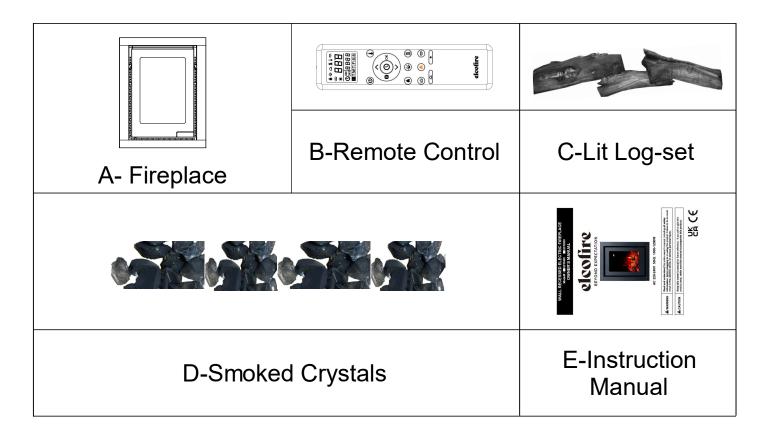


This product includes a **GLASS panel**. Always use **extreme caution** when handling **glass**. Failure to do so could result in **personal injury** or **property damage**.

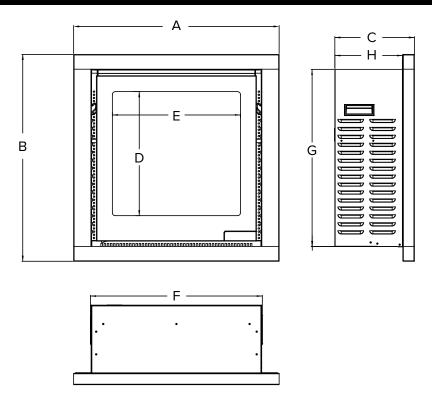
Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Parts and assembly steps are grouped for wall-hanging or recessing use. Check the parts list to make sure nothing is missing. Dispose of packaging materials properly. Please recycle whenever possible.

You will need the following tools (not included): Phillips screwdriver, stud finder, level, tape measure, electric drill, 1/4" wood drill bit, hammer.

Parts and Hardware



Specification and Dimensions



PRODUCT DIMENSIONS (mm)													
Model A B C D E F G H													
EFR400	19-7/8"	25-3/8"	9-3/4"	15-3/16"	10-7/16"	15-3/4"	21-3/4"	8-5/16"					
	510mm	650mm	250mm	390mm	267mm	404mm	557mm	213mm					
EFR550	25-3/16"	25-3/8"	9-3/4"	15-3/16"	15-11/16"	21-1/16"	21-3/4"	8-5/16"					
	646mm	650mm	250mm	390mm	403mm	540mm	557mm	213mm					

Installation and Assembly

This appliance is designed to be <u>recess mounted</u> or <u>slide-in mounted</u> (slid into an existing fireplace). It can also be <u>hardwired</u> or <u>plugged into a receptacle</u> (power cord supplied). Select a suitable location that is not susceptible to moisture and is away from drapes, furniture and high traffic areas

NOTE: Follow all National and local electrical codes.

MINIMUM CLEARANCE TO COMBUSTIBLES

Measurements are taken from the glass front.										
Bottom 0" Top 11.8" (300mm) to mantel										
Sides Back	0" 0"	Тор	11.8" (300mm) to ceiling							

WARNING

WHEN USING PAINT OR LACQUER TO FINISH THE MANTEL, THE PAINT OR LACQUER MUST BE HEAT RESISTANT TO PREVENT DISCOLOURATION.

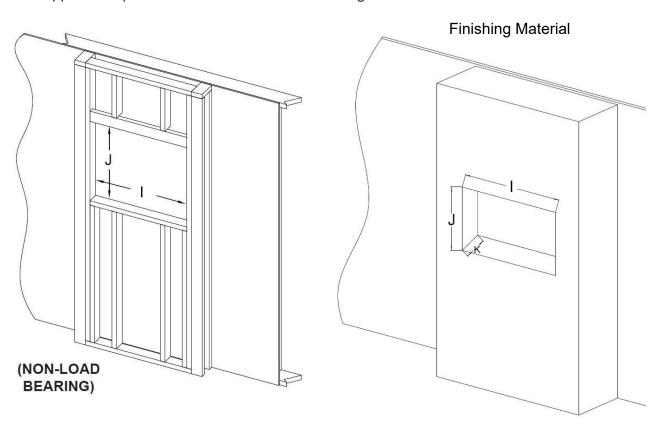
Power

Plug the power cord into a dedicated 220-240 Volt 15 Amp grounded outlet (see **IMPORTANT SAFETY INFORMATION** on **Page 2**). Make sure the outlet is in good condition and the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

Pre-installation Built-in

Due to the many different materials used on different walls, it is highly recommended that you consult your local builder before you install this appliance.

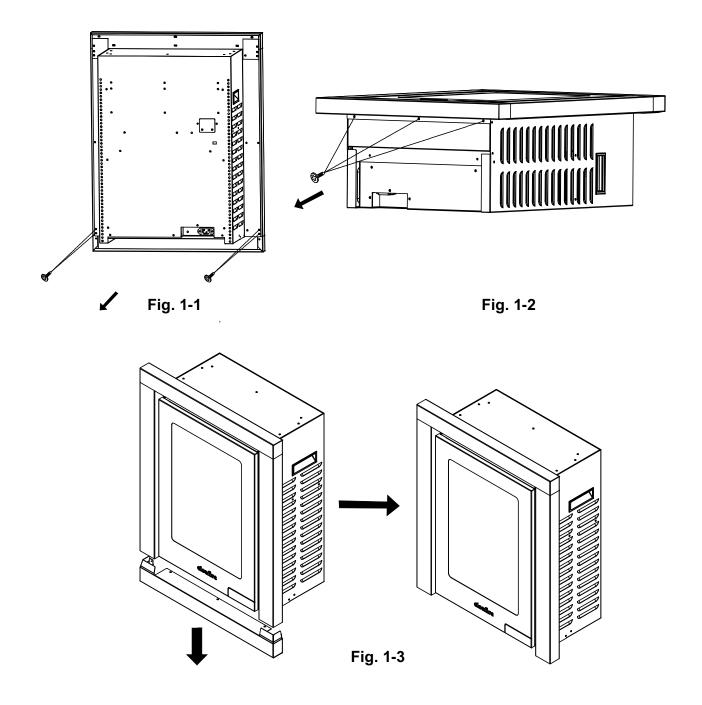
- A. Select a location that is not prone to moisture and is located at least 36" (94.1cm) away from combustible materials such as curtain drapes, furniture, bedding, paper, etc.
- B. Create a rough-in frame with electrical (see below "framing").
- C. Remove the front glass (see "front glass removal / installation" section).
- D. Hold the appliance up to ensure it will fit into the framing.



Framing Hole Size										
Model Number I J K										
EFR400	16-1/8" [410mm]	22-7/16" [570mm]	9-13/16" [250mm]							
EFR550	21-1/2" [546mm]	22-7/16" [570mm]	9-13/16" [250mm]							

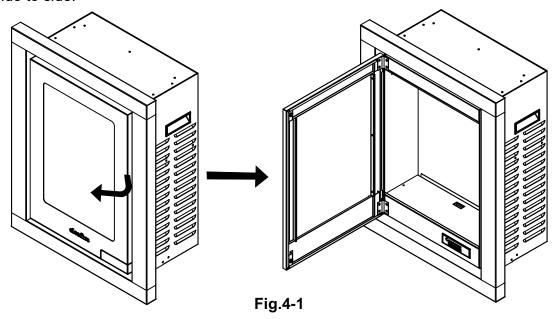
Bottom Trim Removal

- A. Remove the screws that secure the trim.(Fig. 1-1, Fig. 1-2) $\,$
- B. Carefully remove the bottom trim and away from the appliance (Fig. 1-3).
- C. Reverse these steps to install the botton trim.



Decorative Crystals &Log-set Installation

- Open the door of the appliance.
- Install logs first. Connect log-set (C) by plugging the connector to the socket as shown below.
- Carefully place smoked crystals (D) onto the ember bed strip as Fig.4-2. Apply an even layer from side to side.



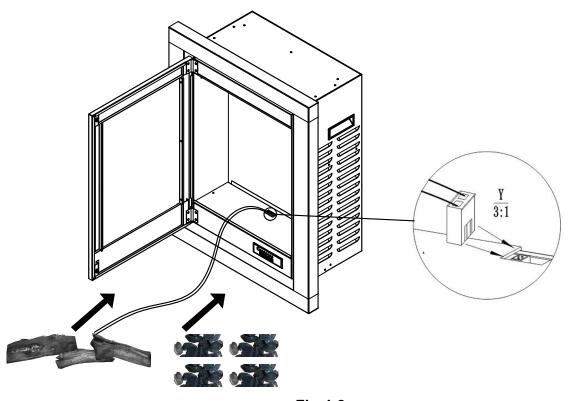


Fig.4-2

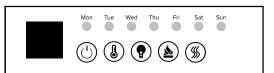
Operation



Read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in electric shock, fire, serious injury, or death.

Methods of Operation

This electric fireplace can be operated by the CONTROL PANEL, located on the UPPER right corner of the fireplace or by the battery-powered REMOTE CONTROL.







Remote control

Heat Disabled Switch

BUTTON	
	ON: Disables the heating function. OFF: Enable the heating function.

Control Panel Operation

BUTTON	FUNCTION	ACTION & INDICATION					
(1)	ON : Enables control panel functions and remote control. Turns on flame.	Press once: Indicator light turns on. Power turns on. All functions enabled.					
POWER	OFF : Disables control panel functions and remote control. Turns off flame.	Press again: Flame turns off. Unit goes to standby. All functions turn off.					
	FLAME button: Changes flame color.	Press once: Flame color illuminates.					
FLAME		Press again until desired color is reached. In total 10 colors.					
	HEATER button: Turns heater on and off.	Turns the heater and blower on/off.					
	NOTE: The heater only works when the	Settings:					
(%)	flame is on. If the flame is off, the heater will not turn on.	H0 - Heater and blower off					
	NOTE: To prevent overheating, the heater	H1 - Low Heater on with 600W					
HEATER	fan will blow cool air for 8-10 seconds after	H2 - High Heater on with 1200W					
	the heater turns off.	NOTE: Press and hold the heater button for 5 onds to lock/unlock the heater and thermostat.					

BUTTON			ACTION & INDICATION												
	1								Press once: Flame brightness enabled.						
FLAME BRIGHTNESS	dimmer and brighter.							Press again until desired setting is reached.							
	1. Press ond	e: To	ouch p	panel	indica	ator be	ecom	es act	tive.						
	2. Press again until desired temperature is reached. Digital display shows settings 0-12.										ว-12.				
	Table below shows corresponding temperatures:														
Display Value NO 0 1 2 3 4 5 6 7 8 9									9	10	11	12			
TEMP	Temperature	Ç	18	19	20	21	22	23	24	25	26	27	28	29	30
	- compended	°F	64	66	68	70	72	74	76	78	80	82	84	86	88

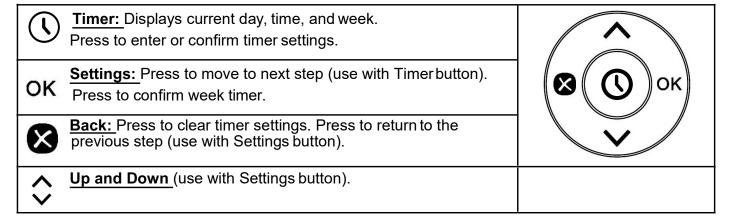
NOTE: Press the button for 5 seconds to switch between $^\circ$ C and $^\circ$ F.

Remote Control Operation

BUTTON	FUNCTION	ACTION & INDICATION
(1)	ON : Enables control panel functions and remote control. Turns on flame.	Press once: Indicator light turns on. Power turns on. All functions enabled.
POWER	OFF : Disables control panel functions and remote control. Turns off flame.	Press again. Flame turns off. Unit goes to standby. All functions turn off.
FLAME SPEED	Flame speed button: Controls the speed of the flame. There are 3 flame speed settings. S1 (slowest), S2 (Medium), S3 (fastest).	Press once: Indicates current flame speed. Press again until desired setting is reached. Display shows the setting. The Default setting is S1 (slowest speed).
FLAME	FLAME button: Changes flame color.	Press once: Flame color illuminates. Press again until desired color is reached. In total 10 colors.
FUEL BED COLOUR	LED Ember light button: Makes the colour on bottom effect gets changing. NOTE: Ember color effect stays on until power button is turned off.	Press once: LED ember light colour effect gets changing. Press again until desired setting is reached. In total 15 colour for ember bed.
FUEL BED BRIGHTNESS	LED Ember light brightness button: Makes the LED ember light brightness gets changing. NOTE: LED Ember light brightness effect stays on until power button is turned off.	Press once: LED ember light brightness effect gets changing. Press again until desired setting is reached. In total 5 levels.

BUTTON			ACTION & INDICATION												
	LED Down I on top gets o	our	Press once: LED down light colour effect gets changing.												
DOWN-LIGHT COLOUR	NOTE: LED down light color effect stays on until power button is turned off.								Press again until desired setting is reached. In total 15 colour for down-light.						
	Press once: Touch panel indicator becomes active.														
	2. Press aga Table below				•				d. Dig	jital d	isplay	/ shov	vs set	tings	0-12.
TEMP	Display Value	NO °C	0	1	2	3	4	5	6	7	8	9	10	11	12
	Temperature	22 72	23 74	24 76	25 78	26 80	27 82	28	29 86	30					
	NOTE: Press	l °F s the	64 butto	66 n for 5	68 seco	70 onds to		1		1	1	1	04	80	188
HOME	Press the "H	IOME	:" but	ton re	turns	all fur	nctior	ns to fa	actory	defa	ult.				
	HEATER bu	tton:	Turns	s heat	er on	and o	ff.	Turns	the h	eater	and	blowe	er on/c	off.	
(%)	NOTE: The Iflame is on. I						.	Settings:							
	will not turn o		паппе	: 15 011	, แ เษ เ	leater		H0 - Heater and blower off							
HEATER	NOTE: To pr				•			H1 - Low Heater on with 600W							
	fan will blow the heater tu			· 8-10	seco	nds af	ter								
	ille lleater tu		NOTE : Press and hold the heater button for 5 seconds to lock/unlock the heater and thermostat.												
	LIT LOGSET				tton:	Make	s	1. Press once: Brightness becomes active.							
LIT-LOG	log-set dimm	ier an	ıd briç	ghter.				Press again until desired setting is reached. In total 4 levels and 1 pulsating.							

TIMER SETTINGS ON REMOTE CONTROL

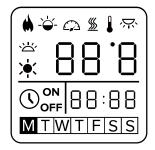


LCD Screen

Weekday MTWTFSS Mon, Tues, Wed, Thurs, Fri, Sat, Sun

Time Display

Current Time / Timer From 00:00 to 24:00 NOTE: 00-12:00 is AM / 13:00-24:00 is PM



Note: The functions can only be adjusted when the related letters or digits are flashing.

Note: Calibrate the timer to current time before the weekly settings.

1 Set current day and time

- 1. Press ① once. When "MON" (Monday) begins flashing, use ② to selected current day. Press OK to complete the setting.
- 2. When the hour digits begin flashing, use 🗘 to select the current hour. Press **OK** to complete the setting.
- 3. When the minute digits begin flashing, use $\hat{\mathbf{C}}$ to select the current minute. Press \mathbf{OK} to complete the setting.

2 Set ON/OFF time and temperature on a weekly cycle

1. Press ① once. When "MON" (Monday) begins flashing, use ② to selected current day. Press OK to complete the setting.

note:

The timer can only be adjusted in 30-minute intervals (i.e. 00:00 - 00:30; 00:30 - 01:00, etc.)

- 2. When --:-- begins flashing, use \diamondsuit to select the desired hour and minutes to turn on the heater. Press OK to complete the setting. Press any time to clear the digits and shut down "ON" timer.
- 3. When "18" begins flashing, use 🜡 to selected the desired temperature to turn on the heater for Monday.

note:

If the temperature was previously set, those digits will be shown instead of "18".

- 4. When --:-- begins flashing, use to select the desired hour and minutes to turn off the heater. Press oK to complete the setting. Press at any time to clear the digits and shut down "OFF" timer.
- 5. Repeat steps 1 to 4 to set the "ON/OFF" time and temperature for Tuesday, Wednesday, Thursday, Friday, Saturday, and Sunday.
- 6. Press **OK** to complete programming, ensuring to aim the remote control at the receiver, located in the middle of the appliance. The appliance will "beep" once to confirm that programming has been successful.

Open window warning

If the room temperature decreases by 10 degrees within 3 minutes, the appliance will assume there is an open window nearby. In order to conserve energy, the heater will automatically switch from High Heat to Low Heat, or if the heater is already at Low Heat, it will turn off completely.

When switching from High Heat to Low Heat, the appliance will beep 3 times and the digital display will flash "88" 3 times before displaying the existing heating status.

When switching from Low Heat to Off, the appliance will beep 3 times and the digital display will flash "88"

continuously. To reset the heating function, see "operating remote control" section.

Temperature Limiting Control

This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature, the heater will automatically turn OFF. To reset:

- 1. Unplug the power cord from the outlet.
- 2. Turn the ON/OFF switch on the CONTROL PANEL to OFF. Wait 5 minutes.

- 3. Inspect the fireplace to make sure no vents are blocked, or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
- 4. With the POWER switch in the OFF position, plug the power cord back into the outlet.
- 5. If the problem continues, have your outlet and wiring inspected by a professional.

Remote Control Battery Information

Remote control uses two AAA batteries (NOT Included)



NEVER dispose of batteries in **fire**. Failure to observe this precaution **may result in an explosion**. Dispose of batteries at your local hazardous material processing center.

Care and Maintenance

Cleaning



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock**, **fire**, **or personal injury**.



NEVER immerse in water or **spray with water**. Doing so could result in **electric shock**, fire, or personal injury.

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner sprayed onto the cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Maintenance



Risk of electric shock! DO NOT OPEN any panels! No user-serviceable parts inside!



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock**, **fire**, **or personal injury**.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage:

Store heater in a clean dry place when not in use.



WARNING! NO **SERVICING** of the internal or electrical parts should be performed by the consumer. Do not service the unit yourself.

1. App download

- Download **"Tuya Smart"** from the app store.
- Scan the QR code.
- Turn on the "GPS" from your mobile device.

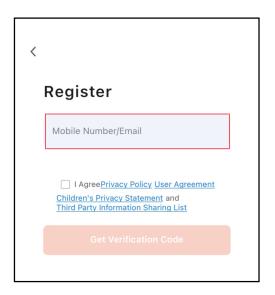


NOTICE

make sure your mobile phone is well connected to the nearest WIFI signal.

2. Login

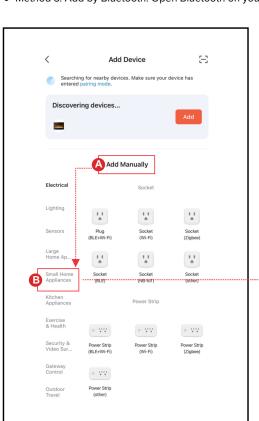
- Register with your email ID or Mobile phone number as the user name.
- Setup your account password.



3. Add device - Continued

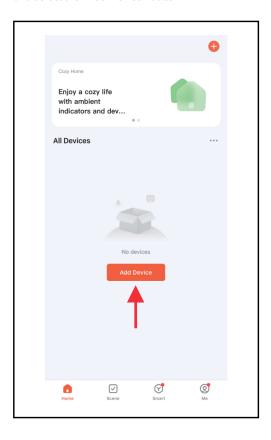
There are three methods to add your Electric Fireplace.

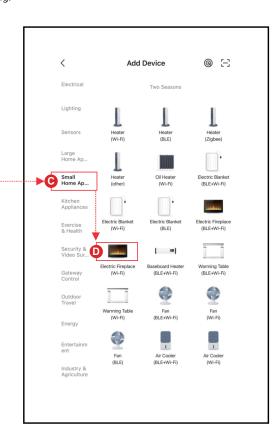
- Method 1: Add Manually on "PO" mode. Please follow below steps A,B,C,D.
- Method 2: Add Manually on "P1" mode. Please follow below steps A,B,C,D.
- Method 3: Add by Bluetooth. Open Bluetooth on your mobile phone before adding.



3. Add device

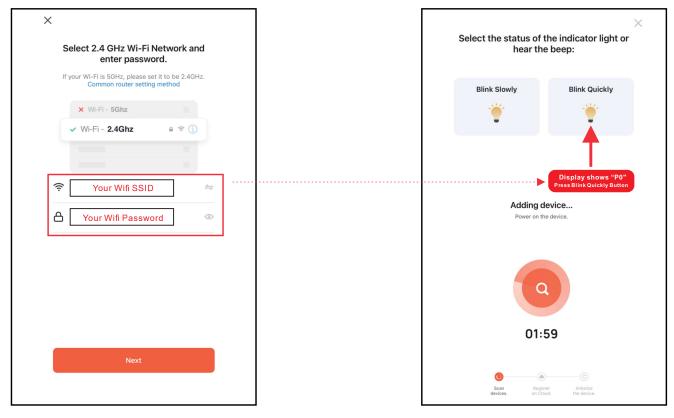
After account is created, log into account and select the "Add Device" button.





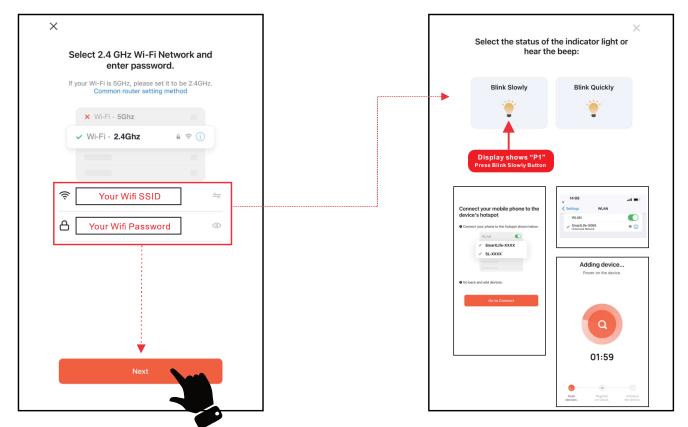
4. Connecting method 1 - (P0)

- Press & hold (1) from remote control or control panel until display on control panel shows "P0".
- Enter the WIFI name and password, then press "Next" button for pairing.
- Press the **Blink Quickly** button for **"PO"**, device being added.
- When complete, display on control panel shows "P4", LED Ember-light shows GREEN color and flashes 6 times.

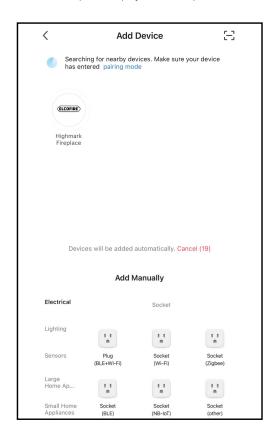


4. Connecting method 2 - (P1)

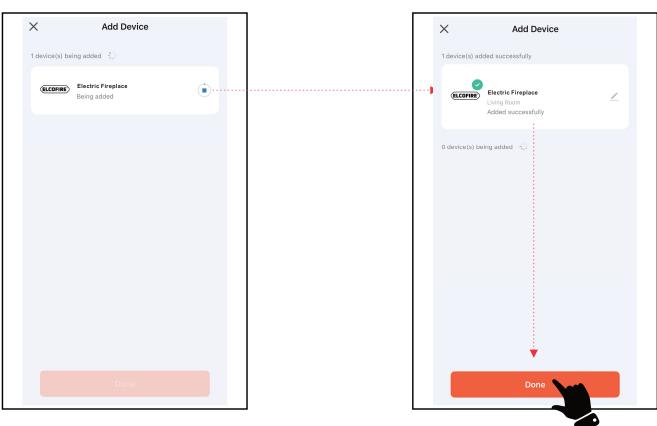
- Press & hold (b) from remote control or control panel until display on control panel shows "P1".
- Enter the WIFI name and password, then press "Next" button for pairing.
- Press the Blink Slowly button for "P1", Then go to connect your mobile phone to the device's hotspot.
- Select device's hotspot (**SmartLife-xxxx**), then back to device. Device being added.
- When complete, display on control panel shows "P4", LED Ember-light shows GREEN color and flashes 6 times.



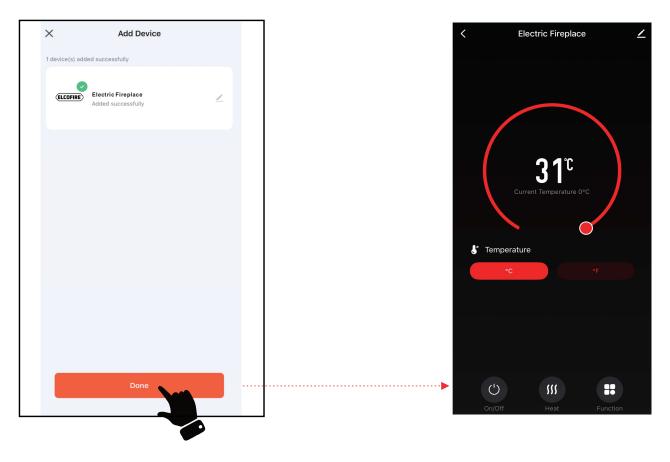
- 4. Connecting method 3 (Bluetooth)
- Press & hold (1) from remote control or control panel until display on control panel shows "PO".
- Press the Add button when you see the device named "Electric Fireplace".
- \bullet Enter the $\overline{\text{WIFI}}$ name and password, then press "Next" button for pairing.
- When complete, display on control panel shows "P4", LED Ember-light shows GREEN color and flashes 6 times.







- 5. Complete
- Press **Done** to complete.



APP Operating Instruction

